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BANGLADESH TELECOMMUNICATIONS COMPANY LTD.

BTCL Intelligent Network Platform

Mogbazar Telephone Bhaban, Dhaka-1217.

Tel: +880-2-9361499, 9362299, FAX: +880-2-9331505

Please attach **4 (four) copies** of duly attested PP size Photograph

Thumb Impression

Application Form for Free Phone Service (FPS)

(Please Fill in 3 copies of Application Form by Capital Letters only)

1. Status of Applicant :

Individual Government Autonomous International Org./NGO Business/Company Others

2. Personal Details of The Applicant / Service Subscriber :

(In case of company/organization following information shall be of Head of the organization or Authorized Representative)

Name: Sex: Male / Female

Occupation: Date of Birth: Nationality:

National ID Card No: Other ID (please mention & attach):

Father's/Husband's Name: Mother's Name:

Present / Connection Address:

.....

Permanent Address:

.....

Contact No. Mobile: Fax:

E-mail: Website:

3. Billing Address / Company / Contact Person's Details :

Name :

Address:

.....

Contact No. Mobile: Fax:

4. Terms & Conditions:

- a. Specify all telephone numbers with full area code in **Table-7** in page-2. Maximum of 8 (eight) telephones may be enlisted in one FPS account. Please provide all required information & documents regarding listed telephone nos.
- b. Period of using this service. (Minimum three months)
- c. Subscriber shall pay all (Local, NWD, Other PSTN or Mobile) call-charges (VAT applicable) which is applicable to FPS. Separate monthly bill will be issued from IN Platform to FPS subscriber.
- d. All charges are exclusive of Basic Telephony Charges. That means, the FPS subscriber shall pay as usual for all outgoing calls made from telephones enlisted under FPS access code.
- e. First 3 (three) features (OCR, TOD & DOW) are free and charges will be applied for rest of the features.
- f. FPS subscriber shall provide recorded voice-prompts (if necessary) in wav format (PCM, A-law, 8kHz, 16 bit, Mono) copied in a CD.
- g. Any feature or service may be changed in case of technical difficulties.
- h. Detail bill charge (on FPS subscriber's request) shall be Tk. 50/- for each A4 sized page.
- i. Any decision taken by BTCL authority will be treated as final regarding Free Phone Service.

I have personally verified the attached photograph and identity of the applicant and thereby issuing the demand note for Free Phone Service.

Signature of Authorized person for BTCL

I, hereby, declare that all information given above is correct. In case of any false information, I shall be liable to appropriate legal action. I certify, that I have read and agreed to the terms & conditions as stated above and in case of this being a corporate partnership or sole proprietorship account, I am authorized to bind the relevant entity listed above as the customer to the terms & conditions of this agreement. I confirm that I understand and accept the BTCL tariff plan and any other regulations regarding FPS.

Signature & Seal of Applicant

5. Service required for Period (optional):: From To

6. Origin / Time Dependent Routing (OCR, DOW & TOD) Information: (use extra page if necessary)

Sl. No.	Name of Area/City (mention only if necessary)	From		To
		Day of Week (DOW):	Time of Day (TOD):	Destination No.
1.				
2.				
3.				
4.				

7. Alternative Destination Information:

Sl. No.	Original Destination No. (put all enlisted phone nos. here)	On Busy divert to	On No Reply divert to
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			

8. Additional Features, if required: (monthly feature charges are applicable)

	Features	Please Mention (if required)		
1.	Type of Day (TPD):			
2.	Day of Year (DOY): The calls initiated by the service user on different dates in a year can be routed to different terminal nos.			
3.	Selection Dependent Routing (SEL): (use Table-9) YES or NO (please mention). If YES, please mention the voice statement and provide BTCL authority a soft-copy of voice file as mentioned in 4(f).			
4.	Authentication (AUTH): (if you need to authenticate the caller for calling any destination no., please provide a 6-digit password and destination no.)			
5.	Ratio Dependent Routing (RAT): calls can be routed to different destination according to FPS subscriber's need (e.g. 20%, 50% & 30% calls to be routed to 3 different destination no.)	Priority	Destination No.	% of Calls
6.	Call-cost and Time-limit Information (any one)			
	Maximum No. of Simultaneous Calls:			
	Maximum Call-cost (in Taka/month)			
	Time Limit per Call (in sec.)			

9. Line Hunting Information: (for SEL feature only)

Destination No. (i)		Destination No. (ii)		Destination No. (iii)	
Sl.	Telephone No.	Sl.	Telephone No.	Sl.	Telephone No.
1.		1.		1.	
2.		2.		2.	
3.		3.		3.	

Signature & Seal of Applicant

10. For Official Use Only :

Advice Note no.: Date:

Allotted FPS No.:

0	8	0	0	2	1				
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 (to be filled in by ADE, IN)

Date of Activation:

Signature of Authorized person for BTCL